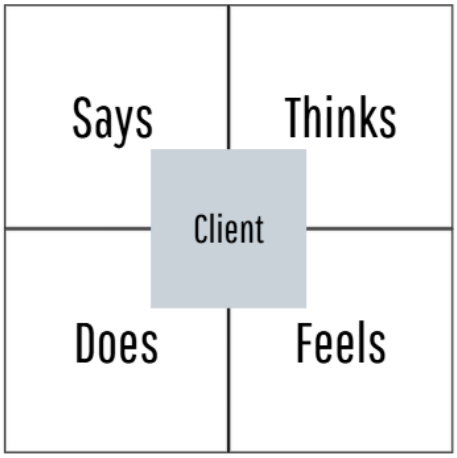
DIGNIFIED SERVICES

Quick Reference

Culture & Mindset

Empathy Mapping



Dignity Cycle



Systems

Space - Open and accessible spaces that promote dignity. Clean, organized, intentional decorations and signage.

Optimizing choices - What control do you have to allow for the most choices for the client to access.

MEANINGFUL CHOICES

Staff Capacity

Promote psychological safety

- Model Vulnerability
- Practice Active Listening
- Reframe mistakes as learning opportunities
- Ask open-ended question
- Respond calmly to feedback